

2020



COMPANY
PROFILE.



Hello, Welcome to WSM Cleaning Services a Division of WSM Group (PTY) LTD

We have built an enviable reputation for Quality and Efficient Cleaning and Landscaping Solutions in the region.

FROM THE DIRECTOR

Growing up in rural area of Impendle gave me the drive to do more for myself and others—as a young youth black woman, it was never easy to get started with business but my background was the driving force that pushed me to do something in order to change things around me, hence I decided to start WSM Group (Pty) Ltd and today I am so proud of the decision that I made back then, it's encouraging, it's inspirational and the most beautiful thing I've ever done for myself and I encourage other youth more especially ladies in rural areas.

At WSM Group (Pty) LTD we strive to be the best in our industry while helping others to do the same, we work to deliver the best products/services that exists in the market in our industry—we strive to give our clients nothing short of the best they could get anywhere else while maintaining the quality standard of health and safety of our employees and the environment we work in and around.

We endeavour to ensure that our employees wellness is taken care of even as we strive to deliver the best results for the company, we never try to compromise the wellbeing of our employees and partners.

As WSM Group (Pty) LTD we are committed to maintaining our B-BBE level 1 through supporting other previously disadvantaged businesses people, training our employees, buying locally produced materials and sourcing local labour.

We believe that we are well positioned to penetrate the future market through innovative ways of execution of works—we will keep pushing boundaries to become one of the best organizations in the southern African region.

Our motto of the day says it all about us “quality and safety is our primary concern.”

Simphiwe Ngwenya
Director
WSM Group (Pty) Ltd!



OUR PEOPLE

We believe in investing in our staff, as they shape the success of our company.

People are our Most Valuable Asset!

- ✓ Our cleaners are specially trained to work at high levels
- ✓ Our training also includes the safe use of industrial cleaning equipment
- ✓ The health and safety of our staff and customers is of paramount importance.
- ✓ For all contracts, we create site-specific risk assessments and method statements.
- ✓ We also thoroughly take our staff through our Health & Safety Policy.



WHO WE ARE

Delivering Effective Cleaning & Landscaping Solutions without compromising Quality..

WSM Cleaning Services Limited, is a Leading Cleaning and Landscaping Solutions Company providing Quality, Affordable and Tailor-made cleaning solutions to our clientele. We presently service tens of clients and thousands of square feet each and every day of the week. This varies from small once-a-week offices with just a few staff members to large clients with hundreds of staff providing an array of quality services.

Mission

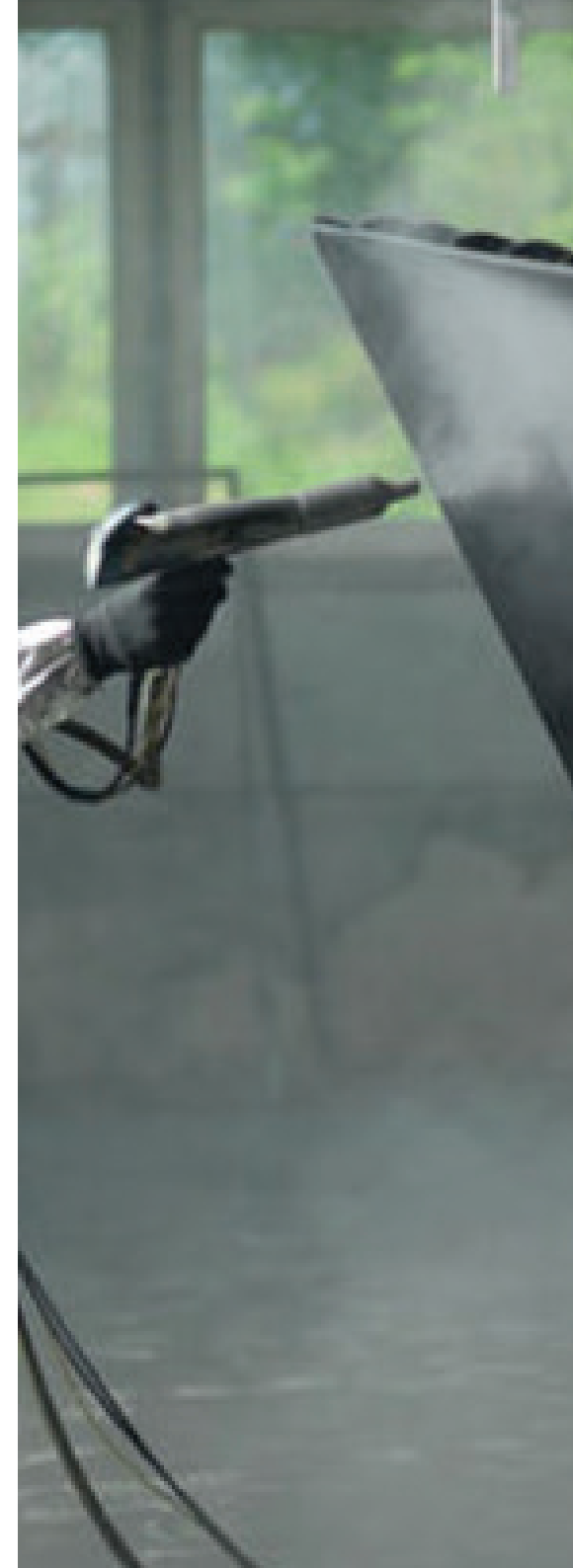
Make a noticeable difference to the businesses we serve, the communities in which we operate, and the staff, which we employ.

Vision

To become the leading brand name within the cleaning industry, nationwide.

Core Values

Integrity & Loyalty Demonstrating openness and honesty at all times and building strong connections with customers and staff
Quality Improving the quality and efficiency of our work
Knowledge Fostering a culture that encourages learning and personal development.
Leadership Improving the quality and efficiency of our work





WHY WORK WITH US

Quality Service. Unmatched Value.

In delivering to our customers, we strive to achieve the following:

1

Customer Delight

Exceeding our client's expectations is our top priority and we guarantee total satisfaction with our professionally managed services.

2

Quality

We always deliver the highest standards of cleaning and landscaping solutions

3

Flexibility

We adapt to the challenging schedules of our clients.

4

Health and Safety

Health Safety of our clients and staff is of paramount importance.

5

Eco-friendly Approach

We use eco-friendly cleaning products to protect you and your space.

6

State-of-the-art Technology

We have modern equipment for cleaning and landscaping cleaning to enable us to deliver and exceed our clients' expectation.



INDUSTRY FOCUS

With the cornerstone of our sector approach in place, Ifor Cleaning Services delivers professional cleaning and landscaping services that help promote healthy work environments and keep buildings sparkling while exceeding our clients' expectations.

Our team of experts have in-depth knowledge and experience in the following sectors:

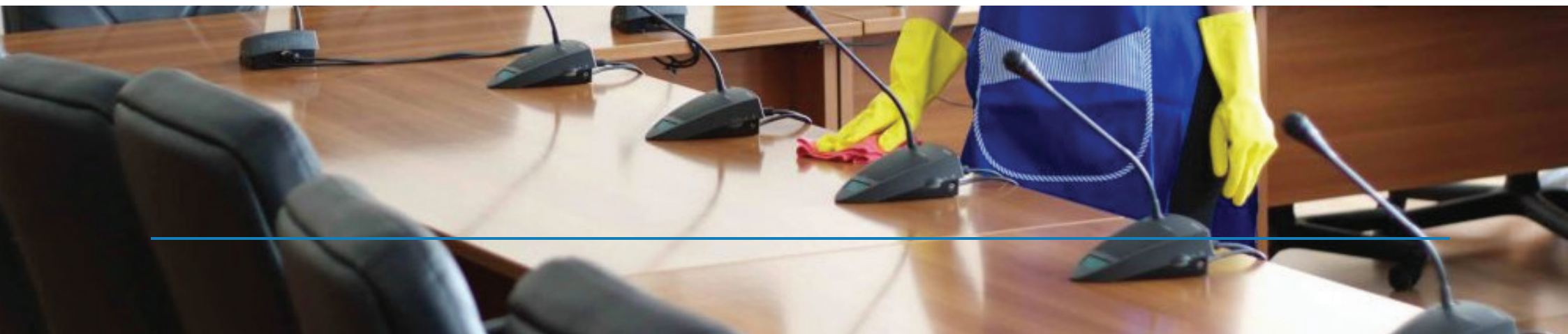
Office Space

When it comes to doing business, appearances matter. A well-cleaned office not only emphasizes the professionalism of your company, but also creates a work atmosphere your employees can enjoy to help them be at their best.

If you're looking for office cleaners to maintain a spotless working environment, ensure the health of staff and maximize productivity.

Office Space

- ✓ High Pressure cleaning
- ✓ External fascia cleaning
- ✓ Car park cleaning
- ✓ Cleaning cafeterias, staff offices, desks and kitchens
- ✓ Vacuuming carpet





Education Sector

We pride ourselves in extensive experience of working with education establishments across the country; from pre and post-secondary schools right through to universities and tertiary learning institutions.

- ✓ All our staff who work on school premises go through rigorous background assessments and training.
- ✓ All our cleaning operatives will wear a uniform and a name badge at all times whilst on site, to ensure they are easily identifiable as a member of the cleaning team.
- ✓ The health and safety of students, staff and the public is of paramount importance, so all cleaning in progress warnings are clearly displayed and cleaning equipment and products are safely locked away at the end of each day.

Hospitality & Leisure Sector

Maintaining a spotless image to guests and patrons is imperative in the hospitality industry. Our team understands the unique and growing challenges you face and provide the expert support needed to keep your facility pristine. From gleaming hardsurface floors and well-maintained carpets to clean guest rooms, we serve thousands of hospitality facilities across the nation.

Hospitality facilities that we serve:

- ✓ Hotels, Restaurants, Resorts
- ✓ Meeting and Reception Facilities

Hospitality facilities that we serve:

- | | |
|-----------------------|--------------------------|
| ✓ Flooring cleaning | ✓ Pressure washing |
| ✓ Carpet | ✓ Upholstery cleaning |
| ✓ Hard-surface floors | ✓ Window washing |
| ✓ Hardwood floors | ✓ Project-based cleaning |
| ✓ Tile & grout | |



Keeping patients' environments in great health!

We bring our extensive cleaning knowledge, utilizing methods and products, to help prevent cross contamination.

Healthcare Sector

With so much at stake, the cleaning needs of healthcare facilities are unique from all other institutions. They require the expertise of janitorial specialists dedicated to ensuring a thoroughly cleaned, sanitized and disinfected environment

Our Patient-centred Cleaning Programs

We develop our cleaning protocols and processes around regulations and best practices. Our proactive approach to innovation and development has enabled us to provide industry-leading for our healthcare sector clients.

Our Programs help with:

- ✓ Infection Control and
- ✓ Prevention
- ✓ Overall Patient Satisfaction
- ✓ Risk Reduction
- ✓ Cost Management
- ✓ Patient Environment Improvement

“Delivering consistent results across the complete range of healthcare cleaning needs.”

Retail Sector

Our retail cleaning team are fully trained in how to professionally clean shops, stores and malls whilst minimizing disruption to workers and customers.

- ✓ We develop cleaning schedules that work for your unique circumstances, either cleaning late in the evening or early in the morning to ensure the environment always looks perfect,
- ✓ We minimize disruption to your operations thus ensuring your customers' hygiene expectations are satisfied..

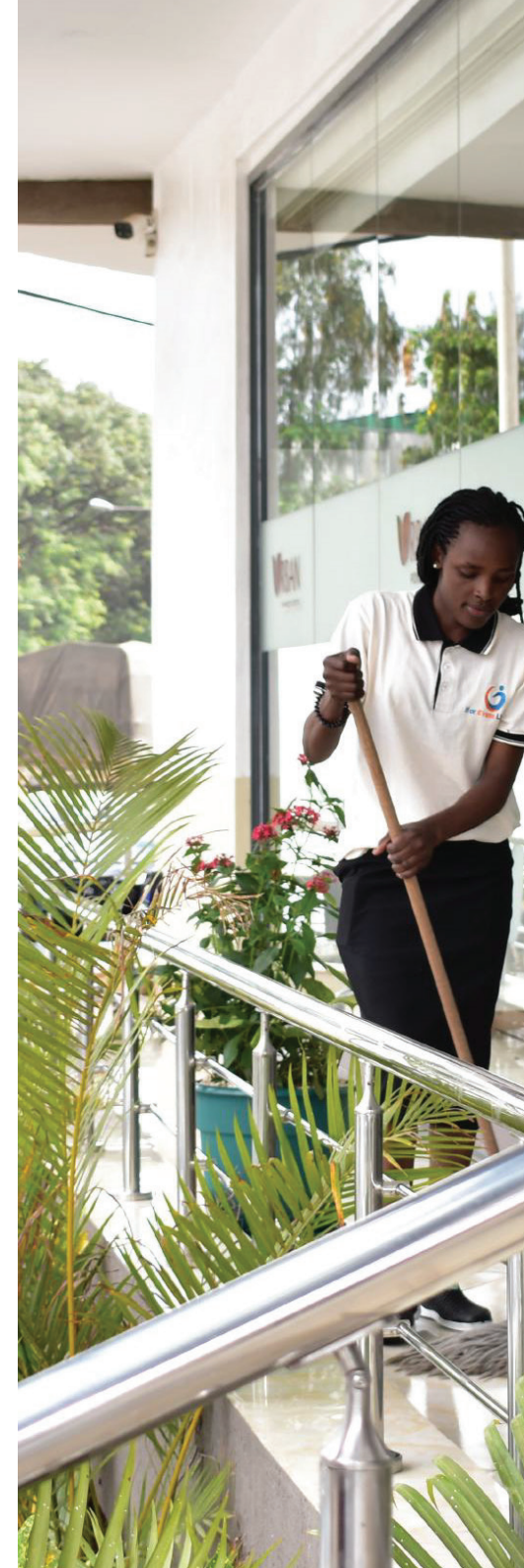
Financial Sector

The hygiene and appearance of banks, building societies and financial establishments has a direct impact on the perception of their brands. Our contract cleaning services for the banking and finance sectors are designed to provide exceptional standards of hygiene to clients where quality, security and reliability must be uncompromised.

Industrial, Manufacturing & Distribution

We offer a complete range of industrial cleaning services

- ✓ De-greasing hard floors
- ✓ Machine cleaning and de-greasing
- ✓ High level cleans
- ✓ Lighting
- ✓ Equipment cleaning
- ✓ Staff areas
- ✓ Public areas
- ✓ Rubbish disposal
- ✓ Window cleaning





Government

We work in high security private and public buildings providing cleaning solutions that are reliable, secure and safe.

Why work with us?

- ✓ We understand the restriction necessary in Government buildings and will always ensure the cleaning staff adhered to rules and regulations.
- ✓ All our cleaning operatives will wear a uniform and a security badge at all times whilst on site, to ensure they are easily identifiable as a member of the cleaning team.
- ✓ All cleaning staff are trained in Health & Safety and Customer Care.

Sports & Entertainment

We pride ourselves on offering flexible service plans and deliver customized plans to suit the operations of sports stadiums, movie theaters, health clubs, gyms and country clubs. We work around your ever-changing schedule and offer the flexibility to provide our services exactly when you need them.

Construction

From residential house builders, across multiple sites to independent developers, to refurbished hotels, leisure developments, shopping malls, retail, business and industrial parks, Ifor Cleaning Services is the best choice for post construction cleaning. Our post construction cleaning service covers the full range of cleaning services, from builders cleans to sparkle cleans, tailored specifically to the construction industry.

Our post construction cleaning expertise include:

- ✓ Builders Cleans
- ✓ Sparkle Cleans
- ✓ Post Refurbishment Cleans
- ✓ Site Cleaning (site offices, compounds, mall facilities, canteens, washrooms)

OUR CAPABILITIES

Our business activities focus on the following areas of expertise:

- ✓ Commercial Cleaning
 - ✓ Residential Cleaning
 - ✓ High Pressure Cleaning
 - ✓ Commercial Laundry Services
 - ✓ Waste Management Solutions
 - ✓ Garbage Collection
 - ✓ Commercial Waste Collection
 - ✓ Residential Waste Collection
 - ✓ Fumigation & Pest Control
 - ✓ Landscaping and Gardening
 - ✓ Renovations, Repairs & Painting
-

Cleaning Services

WSM Cleaning has built itself a reputation of providing superior commercial and residential cleaning services, dedicated to providing clients with efficient and quality cleaning services with high standards of care and attention. WSM Cleaning Services offers an extensive range of cleaning services which can be tailored to meet your specific requirement.

Commercial Cleaning (Offices & Institutions)

Office and institutional cleaning are the backbone of our business. Whether it's a once-a-week cleaning job or seven-days-a-week, you will always receive the same care and attention that has become a trademark of Ifor Cleaning Services. Your team deserves the best working environment possible, and we offer office cleaning services committed to ensuring your staff can focus on your core business and enjoy the spaces that they work in..



Is your workplace in need of a good, thorough cleaning?

Our commercial cleaning services are tailored to each client offering comprehensive cleaning services using the latest technologies and procedures, we help provide a clean, healthy environment for you and your employees done to your complete satisfaction.

Commercial Laundry Services

WSM Cleaning, offers commercial laundry services to businesses in the hospitality and service industries. We partner with small to large commercial customers, and provide each of our clients with a personalised services, tailored to their needs

We understand the day-to-day challenges of running a business, that's why we take it upon ourselves to be your trusted laundry provider that delivers consistently, so that you can focus on your business.



Residential Cleaning (House and Apartments)

Stop Coming Home to a Second Job!

Our team of experts provides trustworthy, high-quality cleaning services that work and keep homes and apartments clean, right down to the little details. Ifor Cleaning Services Ltd gives excellent apartment and home cleaning services.

We go beyond the basic and provide you with a comprehensive cleaning services that will reenergize your home and enhance your life. Our services are skillfully executed under strict supervision and proficiency at each station thus; guaranteeing quality and value added service. You can have full confidence and peace of mind in choosing WSM Cleaning.

Carpet and Upholstery Cleaning

You invested heavily in your carpeting; it only makes sense to ensure it looks its best for as long as possible. With proper maintenance techniques, you can add longevity to your carpet.

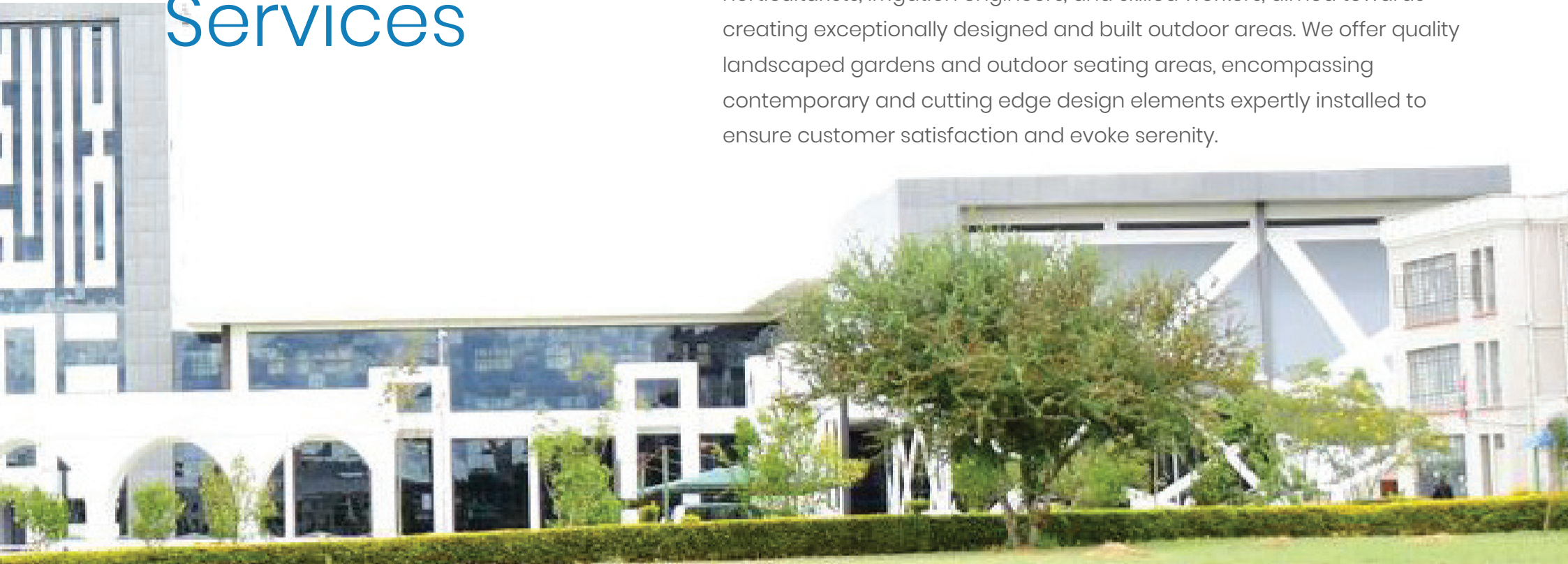
Our cleaning technicians are highly trained in leading industry standards and employ top-of-the-line cleaning practices. We can help you in keeping your carpet looking and feeling fresh. Ifor Cleaning equipment, methods, and products are all chosen to provide a safe, effective and environmentally friendly cleaning experience, every time.

Like your carpets, upholstery is an investment on its own in anyone's home. Sofas, sectionals, chairs and even mattresses can all be professionally cleaned. With the use of our professional equipment, the right cleaning agent(s) and understanding for numerous materials and fabrics, we can add many years to your favorite recliner.

Your Trusted Choice for Gardening & Landscaping Services

Regardless of whether you have an entrenched garden or not, maintaining it frequently is fundamental. The expense of setting up a garden, roof terrace or even a small yard is can turn out to be expensive in the long run if it's not cared for appropriately. We work with the rationale that nature and open air spaces positively impact our lives.

WSM Cleaning Services & Landscaping, has a qualified and well-established team for all of your garden and landscaping, maintenance needs for both commercial and residential properties. We have employed a specialized team of landscape architects, horticulturists, irrigation engineers, and skilled workers, aimed towards creating exceptionally designed and built outdoor areas. We offer quality landscaped gardens and outdoor seating areas, encompassing contemporary and cutting edge design elements expertly installed to ensure customer satisfaction and evoke serenity.



HIGH PRESSURE WATER JETTING

Are you looking to give your property, domestic or commercial, a proper facelift? Just to look good or perhaps in preparation for a sale? Whatever the case, our premier high pressure washing and cleaning service are exactly what you need for the cleaning and restoration of your outdoor surfaces.

Looking restore of your outdoor surfaces?

We employ specialist teams for our power washing services. Each member of the crew is qualified in terms of training and industry experience to perfectly execute a pressure cleaning job of whatever scale for both residential and commercial properties.

All our team members are professionally trained to operate our state-of-the-art equipment and technology. This combination guarantees a professional high quality service for our clients every single time.

Unlike some companies who may create an even bigger mess while trying to clean up your mess, you can rest assured that our crew will do no such thing. We guarantee that your space will look even better creating that great first impression that may have become elusive to you owing due to dirty and grimy exteriors.

1. Domestic /Residential

- ☒ Domestic /Residential
- ☒ House washing
- ☒ Driveway and path cleaning
- ☒ Pool area cleaning
- ☒ Roof and gutter washing
- ☒ Fence washing

2. Commercial and industrial

- ☒ Building cleaning, Carpark washing
- ☒ factory and warehouse flooring cleaning
- ☒ Fence cleaning
- ☒ Paths and driveway cleaning
- ☒ Plant machinery and equipment cleaning
- ☒ Roof and gutter cleaning
- ☒ Cleaning of any brick and concrete surface

CONSTRUCTION SITES, FACTORY, MINES, POWER STATIONS

WSM Cleaning Services provide specialist cleaning solutions for industrial spaces such as factories, warehouses and offices. Our teams are professionally trained to work in any industrial environment, in line with the highest hygiene and safety standards. We not only keep your facility looking great, but a clean facility increases productivity and efficiency. With a wealth of experience, we tailor our cleaning methods to our customer's needs.

Industrial Cleaning Services



1. INDUSTRIAL CLEANING INCLUDES:

- ✓ Industrial Cleaning and Sanitising Of General Areas
- ✓ Cleaning Of Power Plants
- ✓ Vacuuming
- ✓ Sludge Removal
- ✓ Shutdown Deep Cleaning
- ✓ Cleaning Of High Mechanised Areas

2. SPECIALISED INDUSTRIAL CLEANING

- ✓ High-Level Cleaning
- ✓ Cleaning Inaccessible Areas
- ✓ Cleaning Towers
- ✓ Cleaning Overhead Piping and Beam Structures



Confined Space & Tank Cleaning



It is essential that all tanks are cleaned and maintained properly. Confined space work is often where the dangers of oxygen and flammable/hazardous are most prevalent. We are willing and well equipped to handle that work.

Every confined space requires specialised equipment and entrance procedures for maintenance or cleaning. WSM Cleaning Services staff use stringent procedures and policies in combination with the correct specialised equipment and supervision to allow safe entry and working conditions.

Because we understand and know the risks, we are then able to develop a safe entry and work procedure for each job. We have air and gas monitoring equipment, the correct PPE and airlines and the correct documentation to protect both your staff and ours.

We are capable of removing sludge, paint, fuel, acids and other chemicals from tanks both above and below ground.

Confined Space & Tank Cleaning



Our range of high-pressure machines and specialised nozzles allow us to clean and descale boiler and heat exchanger pipes from 10mm in diameter upwards. We have cutting jets that allow us to open blocked pipes that may otherwise have to be cut out and replaced.

WSM Cleaning Services offers a maintenance schedule for heat exchanger and boiler cleaning which allows to help you with your preventative maintenance schedule.



SPECIALIZED INDUSTRIAL CLEANING



Drain & Pipe Cleaning



Storm water and sewer lines are the most common example of this type of cleaning. We come fully equipped with cutting and cleaning jets to open and clear all pipes from 25mm to 600mm.

WSM Cleaning Services has cleared effluent lines, chimneys, stacks, transfer lines etc. We are capable of opening and cleaning almost any line.

We can also provide a pressure testing service for transfer lines. With all the equipment and expertise required, WSM Cleaning Services can provide you with peace of mind regarding all lines running above or below the ground.

High Pressure Cleaning



WSM Cleaning Services has high-pressure washing machines that operate from 200 bars to 2800 bars for both hot and cold water. The majority of our HP machines are diesel driven and can be used as stand alone units. We are able to do general cleaning, high pressure cleaning and ultra high stripping and cleaning, which is an effective and preferred alternative to sand blasting.

We also have the pumps and equipment required to allow us to gather the water used in the cleaning process for treatment or disposal if necessary, meaning you only need one contractor for the entire job.

We are able to clean on almost any surfaces and remove almost anything from oil and grease to paint, HFO and Bitumen.



SPECIALIZED INDUSTRIAL CLEANING



Fuel & Oil Filtering



Condensation in fuel and oil tanks causes rust and dirt to build up over time. Hazclean is able to clean water, rust and sludge from the bottom of tanks above and below ground. We are able to filter your fuel and oil and return it to the clean tank. Hydraulic and gear oils can be rejuvenated and fuel tanks restored to serviceable condition, through our professional care.

High Pressure Cleaning



WSM Cleaning Services is capable of cross pumping an entire load or just part of it to correct weight distribution or overload. We can uplift from underground tanks in case of contamination or product recovery. We have fittings that connect to both road and rail tankers. If you need a contractor who understands and manages the risk, who is familiar with the compartments in your truck, the tanks and storage on a service station site or who will flush lines to the dispensing bowsers on the service station forecourt after a contamination, WSM Cleaning Services is the partner you can trust. We have fuel industry approved pumping equipment that can pump up to 200lt per minute.

If your vehicle is over loaded or needs the load shifted we are capable of both. We have the storage capacity to allow us to remove the load and store it safely in our yard until you can collect it.

WSM Cleaning Services will also correct dry loads. We have a forklift on our premises 24/7 and can move it to your vehicle as required. We also have a 8 ton crane truck based in Pietermaritzburg (central for the N3), which can be utilized for any heavy lifting or moving of loads that you may require.



We Help Create Cleaner & Healthier Environments.

Garbage Collection

- ✓ Our garbage collection solutions collect waste from both residential and commercial clients providing a greener, safer tomorrow. We ensure reliable and professional garbage collection solutions through the provision of proper collection and disposal of non-hazardous waste products within your area. While trying to clean up your mess, you can rest assured that our crew will do no such thing. We guarantee that your space will look even better creating that great first impression that may have become elusive to you owing due to dirty and grimy exteriors.

Commercial Waste Collection

- ✓ Whether your company's waste production is small, medium or large, we have the equipment to take it off your hands. We offer collection services to a wide range of commercial clients; from office blocks to hotels, we help businesses maintain their professional presence.

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Case Studies

Over cleaning and landscaping experience throughout the country and a long list of satisfied clients are a true testament to the quality and efficiency of WSM Cleaning Services Services



Private Domestic cleaning in
Park Avenue, Umhlanga

We continue to provide quality cleaning and landscaping services
to Private Domestic cleaning in Park Avenue, Umhlanga



Nkwazi Office Park,
block 1, office 1

We continue to provide quality cleaning and landscaping services
to Nkwazi Office Park, block 1, office 1



Office cleanings, iL Palazzo –
Umhlanga

We continue to provide quality cleaning and landscaping services
to Office cleanings, iL Palazzo – Umhlanga



Discover the WSM Cleaning Services Difference

At WSM Cleaning Services, we always put our customers first. We go above and beyond the call of duty and every member of our team is hardworking, trustworthy and friendly, ensuring that we continually deliver top-quality services to all of our clients.

Let's Work Together!

Contact Us

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